

Kingerlee Limited is the construction subsidiary company of Kingerlee Holdings Limited and operates from Thomas House, Kidlington. The company employs around 110 staff directly and numerous specialist subcontractors.

Our family history, longevity and culture are what set us apart. We have a 150-year trading history which provides our customers with confidence. Our legacy in Oxford and the surrounding counties includes a track-record of successful projects with a variety of clients. We obtain high quality feedback and references for our work.

The following quality management policy commitments provide a framework for setting quality objectives across Kingerlee Limited; we will:

- Undertake our activities in a manner which satisfies and meets all relevant contractual and legal requirements
- Ensure that Kingerlee remains customer-focused, by taking time to engage with and understand the needs and expectations of our customers, clients and other key interested parties
- Provide effective leadership through the Kingerlee Leadership Team and Management Team to ensure that effective quality management is promoted through the company
- Take a process-based approach to our work winning strategy, leading to the effective management and on-time delivery of customer projects and achievement of financial targets
- Implement and maintain external certification of a quality management system framework aligned with the requirements of the international standard for quality management, ISO9001
- Demonstrate continual improvement of the quality management system through regular Leadership Team reviews to ensure it remains suitable, adequate and effective
- Make Leadership Team decisions based on evidence and analysis of data
- Determine and develop core competencies through continued professional development, training and education of Kingerlee employees.
- Build and maintain mutually beneficial relationships and formal review mechanisms with our supply chain to bring benefits in overall performance;

We will ensure that all Kingerlee personnel are given the necessary information, instruction, training and resources so that work activities are compliant with this policy and seek their active participation to ensure that good quality management practices are embedded in our activities, products and services.

This policy will be communicated to all employees and relevant sections and communicated to contractors working for the company via specific rules or directives.

This policy is available to the public on demand and via the company website.

Signed:  Date: 28 April 2020

Darren Arekion (Managing Director)

Kingerlee Limited